

Paratransit, Inc. Board of Directors Meeting
May 24, 2012

- ◆ Staff presented a written Customer Service Report. Staff is seeking comment from the Board regarding complaint tracking and statistics.
- ◆ The Board received public comment from three paratransit passengers.
- ◆ The Consent Calendar was approved, including approval for the FY13 Transit Claim for submission to the Stanislaus Council of Governments for the Consolidated Transportation Services in Stanislaus County, and the March 22, 2012 Meeting Minutes.
- ◆ The Board adopted Resolution 10-12 authorizing Paratransit's Chief Executive Officer to execute a Contract with the County of Sacramento to continue operations of Paratransit's Mobility Training and Job Search Shuttle Service for the Homeless.
- ◆ Staff presented the Procurement Manual and Purchasing Authority and Check Signing Policy
- ◆ The Finance and Operations Committee provided a report on the Budget Adoption Calendar for FY13
- ◆ There were no interagency reports
- ◆ The Chief Executive Officer (CEO) provided a report on various activities, including federal and state grant compliance requirements, professional development, the Destinations Mobility program, Innovative Paradigms activities, the Wheels to Work Program, and approval of Non-Emergency Medical Transportation Provider Status. The CEO's report is provided in the Board packet in writing.
- ◆ Operations reports were provided on Performance and Finance and Diversified Services. The two reports are also provided in the Board packet in writing.